SOUTHWESTERN Endoscopy Center

Unsurpassed capabilities. Experienced specialists. Exceptional care.

Dr. Stokes Dr. Calabrese Dr. Ruthardt
Dr. Balu Dr. Happe

Questions or Concerns Please Contact:
724-439-8906
Fax: 724-439-6264

You are schedule for a:

GASTROSCOPY (EGD)

Your procedure is scheduled on:

_____

You have the right to change your provider if other qualified providers are available and scheduling permits.

We will contact you by telephone 3 days prior to your appointment date to give you your arrival time.

If you must cancel your appointment a 48 hour notice is required to avoid a $50.00 cancellation fee.

Southwestern Endoscopy Center hours of operation:

7:00a-4:00p
Monday-Friday

Gastroscopy (EGD)

1. **You are to have nothing to eat or drink after midnight the night before your procedure. You may have a small sip of water with your medications that you were instructed to take the morning of your procedure.**

General Information:

- **You will not be able to drive home after your procedure. Please make transportation arrangements. Failure to do so will result in the cancellation of your procedure.**
- **You will be asked for your photo ID and insurance cards upon registration.**
- **You are to wear comfortable clothes, consider bringing slippers.**
- **Do not wear jewelry or bring valuables.**
- **You will be given twilight anesthesia to make you comfortable during your procedure.**
- **Every effort will be made to keep your appointment at the scheduled time, but in medicine, unexpected delays and emergencies may occur and your wait time may be prolonged. We give each patient the attention needed for his or her procedure.**
- **Hospital admission may occur in the event of medical need.**

Billing Information:

If your insurance has changed since your appointment was scheduled, please contact us immediately. Patient with insurance questions, regarding your benefits (deductible, co-insurance, co pays, etc.) are directed to call your insurance company, by contacting "Member Services" which is located on the back of your insurance card. Since it is impossible for the billing department to know prior to your exam, (possibly remove polyps, take biopsies, dilate the esophagus, etc.) we cannot accurately quote your deductible amount etc. We regret the inconvenience, but, the math is out of our hands. Patient eligibility is verified by the billing company from the insurance provided by either the patient or the ordering physician. If further assistance is needed you can contact the billing department by calling 724-437-8840.